Heartfulness Institute Australia – WhatsApp Policy

Please note the following guidelines regarding the use of WhatsApp in Heartfulness groups in Australia:

- 1. Independent platform: WhatsApp has its own functions, policies, and regulations which are not controlled by Heartfulness Institute Australia. These can be viewed at www.whatsapp.com, and some of their Terms of Service are referenced in point 10.
- 2. Informal communication: WhatsApp groups are an informal means of communication and are not part of the official Heartfulness communication network.
- 3. Liability: Heartfulness Institute Australia is not responsible for the behavior of group participants.
- 4. Age requirement: Groups are open only to people aged 15 and above. No one under the age of 15 should be included.
- 5. Content restriction: Groups must not share or hold any information or content relating to individuals under 18.
- 6. Privacy notice: Mobile numbers (and possibly other details) of all participants in a WhatsApp group will be visible to all members of that group.
- 7. Consent: No one should be added to a WhatsApp group without their explicit permission.
- 8. Personal data: No personal information should be posted in the group.
- 9. Voluntary participation: Participation in a WhatsApp group is not mandatory, and participants may leave at any time.
- 10. Compliance with Terms of Service: Access to and use of WhatsApp must comply with WhatsApp's Terms of Service, which prohibit publishing false information or engaging in any illegal, threatening, racially or ethnically offensive, or hateful behavior.
- 11. Content limitations: Participants in Heartfulness groups should avoid posting religious or political content.
- 12. Administrator responsibility: Group administrators must take prompt action to address any inappropriate behavior or content. This includes removing participants from the group when necessary.